

About Us

Established in 2005, SoftSages Technology is a certified Minority Woman-Owned Business Enterprise (MWBE) headquartered in the United States, with a global footprint extending across the United Kingdom, Canada, and India. We specialize in delivering high-impact solutions in IT Staffing, Software Development, Cybersecurity, and IoT Development. Over the past two decades, we have built a distinguished portfolio serving both government agencies and private sector enterprises.

Our core strategy centers on operational excellence and client satisfaction. By leveraging the deep technical expertise of our dedicated global team, we deliver tailor-made solutions designed to meet the unique challenges of our partners.



24/7 IT Support & Helpdesk

Our 24/7 IT Support & Helpdesk services ensure that your business experiences minimal downtime and continuous operational efficiency. We provide immediate, around-the-clock support to address any IT-related issues, ensuring your team can stay productive at all times.

- **24/7 Availability:** Round-the-clock support to minimize business disruptions and downtime.
- **Proactive Issue Resolution:** Rapid response times ensure quick problem resolution, enhancing productivity.
- **Reduced Downtime:** Ensuring operational continuity with minimal delays and quick fixes to technical issues.
- **Enhanced User Experience:** Support services available during off-hours, ensuring no impact on productivity.



Network & Server Management

We provide comprehensive network and server management services designed to optimize your IT infrastructure's performance, security, and scalability. Our proactive approach ensures that your systems are always up and running, with reduced risks and improved efficiency.

- **Proactive Network Monitoring:** Constant monitoring of systems to prevent network downtimes and optimize performance.
- **Improved Security:** Regular updates to firewalls and systems to protect against the latest cyber threats.
- **Performance Optimization:** Enhance network performance, ensuring optimal speed and reliability.
- **Scalable Solutions:** Solutions that grow with your business, ensuring your infrastructure remains up-to-date and efficient.



Data Backup & Disaster Recovery

Our Data Backup & Disaster Recovery solutions ensure that your critical business data is always safe and recoverable, even in the event of system failures or disasters. We implement comprehensive backup strategies and disaster recovery plans to guarantee business continuity.

- **Frequent Data Backups:** Ensure continuous data availability and security, even in the event of system failures.
- **Disaster Recovery Readiness:** Quick recovery solutions to minimize operational disruption after a disaster.
- **Business Continuity:** Established protocols that ensure business operations continue smoothly after disruptions.
- **Compliance:** Solutions designed to meet industry standards for data protection and disaster recovery.



Procurement & Vendor Management

SoftSages offers expert Procurement & Vendor Management services, streamlining your technology procurement processes and ensuring cost-effective, timely solutions. We work closely with vendors to guarantee high-quality products and services, aligned with your business goals.

- **Efficient Procurement:** Streamlined processes that save time and reduce costs for all technology procurement needs.
- **Strategic Vendor Sourcing:** Expert sourcing ensures the best deals for technology solutions, driving cost-efficiency.
- **Timely Delivery:** We ensure timely procurement and delivery of technology solutions, keeping your operations smooth.
- **Vendor Coordination:** Managing relationships with technology providers to guarantee consistent service delivery.

Differentiators

24/7 IT Support & Helpdesk

- **Uninterrupted Support:** Our support is available 24/7, ensuring that no issue goes unresolved.
- **Scalable Support Models:** We offer scalable solutions that grow with your business needs.
- **Tailored to Your Needs:** Our support approach is customized for each client, focusing on delivering the most efficient solutions.
- **Client-Focused Solutions:** SoftSages dedicates account managers to your business, ensuring that each interaction is proactive and personalized.

Data Backup & Disaster Recovery

- **Fast Recovery Times:** We provide quick recovery solutions that minimize business disruptions.
- **Tailored Disaster Recovery Plans:** SoftSages offers customized plans to ensure that your recovery process is seamless.
- **Comprehensive Data Protection:** We follow industry-leading strategies like the 3-2-1 backup rule, ensuring complete data protection.
- **Ongoing Monitoring & Optimization:** Our 24/7 monitoring ensures your disaster recovery systems are always prepared for any situation.

Network & Server Management

- **Customized Solutions:** SoftSages tailors network and server strategies to fit your unique business needs.
- **Holistic Management:** We handle both network and server management, creating a cohesive, optimized IT environment.
- **Comprehensive Security:** Our proactive security measures protect against potential cyber threats, ensuring business continuity.
- **Expert Management Across Platforms:** Whether it's on-premise or cloud-based, SoftSages excels in managing infrastructure across all environments.

Procurement & Vendor Management

- **Comprehensive Procurement Management:** We handle the entire procurement process, from sourcing to delivery.
- **Reduce Ownerships Costs:** Our experienced team ensures that you get the best deals and solutions for your business.
- **Reduced Administrative Load:** SoftSages takes on the procurement process, freeing up your resources for more important tasks.
- **Strong Vendor Relationships:** We maintain strong, reliable relationships with top vendors, ensuring access to the best products and services.



& many more

Certified By



20+ Years Ensuring Secure & Reliable IT Operations

100+ Certified IT Experts & Support Engineers

200+ Networks & Systems Monitored 24/7

99.9% Infrastructure & Application Uptime Delivered



Our Offices

United States

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